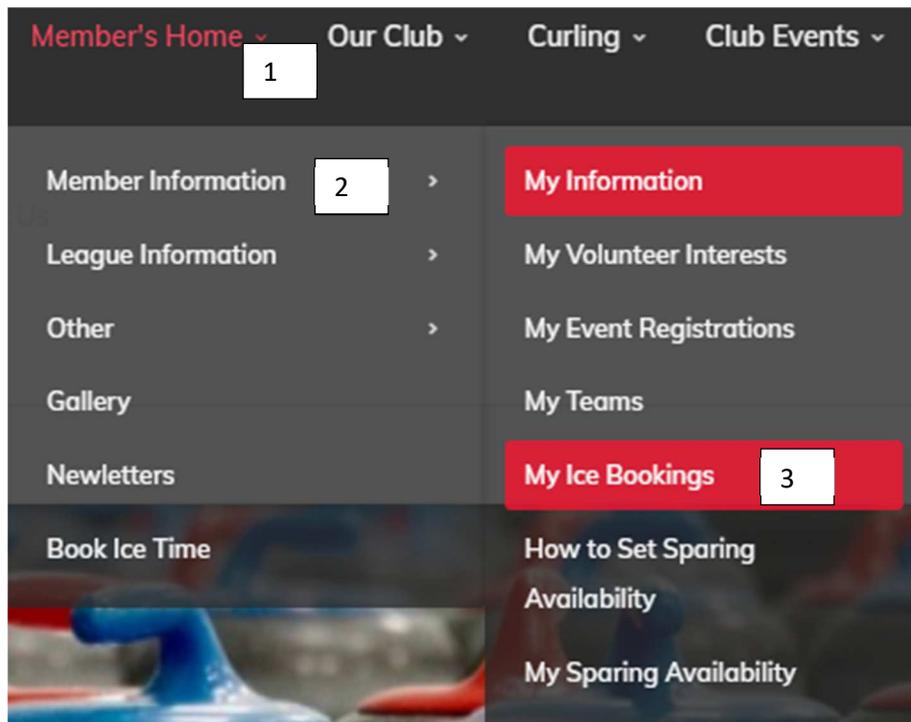


HOW TO CANCEL AN ICE RESERVATION

After you have entered your username and password.

1. Click on Member Home.
2. Member Information
3. Click on My Ice Bookings



My Ice Bookings

Your name will be here

13-12-2020

Clear Dates

Select Status

| Resource | Date | From | Until | | Status |
|----------------|------------------|----------|----------|------------|----------|
| Ice 2 player 1 | mer déc 16, 2020 | 10:00 AM | 11:00 AM | Cancel Now | Accepted |
| Ice 2 player 2 | mer déc 16, 2020 | 10:00 AM | 11:00 AM | Cancel Now | Accepted |

The image shows a screenshot of the 'My Ice Bookings' page. At the top, there is a blue box with the text 'Your name will be here' and an arrow pointing to a blue input field. Below this is a 'Date Filter' section with a date '13-12-2020', a calendar icon, and a 'Clear Dates' button. There is also a 'Select Status' dropdown menu. Below these elements is a table with columns: Resource, Date, From, Until, and Status. The table contains two rows of booking information, each with a 'Cancel Now' link. An arrow points from the 'Cancel Now' link in the first row to the 'Cancel Now' link in the second row.

This message will appear at the top of the screen.

You can indicate the reason for your cancellation. However, this is not mandatory.

To finish, simply click on OK.

bdcc.ca indique

Reason for cancellation:

OK

Annuler

A confirmation of your cancellation will be displayed. Simply click on OK.

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Your name will be here

Booking Cancellation: [redacted] for Ice 2 player 1, mercredi
décembre 16 10:00 AM

OK